



College of Education and Health Professions
Partners for Inclusive Communities

July 12, 2020

To Whom It May Concern

Re: Richard Nash

Dear Sir or Madame:

I am the Director of Arkansas' University Center for Excellence on Developmental Disabilities Education, Research and Service (UCEDD). Richard Nash has worked for me as an IT Programmer since 2011 when he wrote the program for a database that manages all client and provider data for a statewide Medicaid program for young children with autism spectrum disorders. This database, still in use, is accessed by multiple users with varying levels of access and serves to track data for state/federal reporting, share confidential information across users as necessary, track progress of individual children and groups, and monitor expenditures against maximum service utilization limits. This database is user friendly and loved by administrative staff and community-based providers. In fact, provider agencies have lobbied for the state agency to create a similar program for management of other programs funded by the state.

In addition to the autism program, he is currently developing a data system for management of a Rapid Response COVID19 project to address statewide needs of individuals with disabilities and those who are elderly.

Mr. Nash is an exceptional IT professional. He is able to communicate with people who are not programmers in a way that leads to the desired outcome without making the non-tech person feel inferior. He is responsive to identified needs and always finds a way to get to a "yes" when asked to perform a certain task. I have worked with many IT professionals in my 30+ year career but have never found one as personable and professional as Mr. Nash. I would highly recommend him for any position and am certain you would immediately recognize him as an asset to your organization.

If you have questions or would like additional information, please feel free to contact me at kbburnet@uark.edu.

Sincerely,

Karan Burnette, Director



UNIVERSITY OF ARKANSAS

College of Education and Health Professions
Partners for Inclusive Communities

July 12, 2020

Re: Richard Nash

To Whom It May Concern-

I am the Director of Autism Services for Partners for Inclusive Communities, Arkansas' University Center for Excellence on Developmental Disabilities. I am writing to you regarding Richard Nash. Mr. Nash has worked as our programmer on multiple projects.

Mr. Nash developed, programmed and launched the database we utilize in our Arkansas Autism Partnership program. This is a program that provides Medicaid waiver services to children through the state of Arkansas. The database allows information to be stored securely, while allowing the teams serving the children to have a user friendly system to enter assessments, treatment plans, therapy notes and billed time. As the program has developed and amendments have been made to the program policy, Mr. Nash has been key in making the appropriate changes to the database that allow it to remain in compliance with the updated policy changes. He is always willing to address any needed changes and is prompt in making those occur. We have utilized this database to report required utilization, demographic and treatment information to both the state and federal agencies who fund and monitor this program.

In 2019, interfacing with the state's contracted Medicaid billing agency became necessary. Mr. Nash was key in assisting me in discussions with the state agency and their contracted vendor. We conducted multiple meetings with all agencies involved to make the interfacing seamless. Those changes took place in 2020 and have allowed provider agencies to submit billing to Medicaid that follows the treatment plan found in our database. To my knowledge, this is the only program in the state using this type of interfacing.

Mr. Nash and I have recently collaborated on the Arkansas COVID-19 Rapid Response project. This project is designed to quickly assess and respond to the needs of individuals who are elderly or have a disability. Mr. Nash is currently developing a database to track the needs and assist in accessing services that have come about during this global pandemic. As we are in the initiating stages of this project, we have worked closely to develop the new database and make changes as information has been collected.

Mr. Nash would be an asset to any organization, as he has been to ours. I would highly recommend him for any position. His knowledge of programming and IT development, his personality and drive are all traits that would benefit any group.

Please feel free to reach out for any further questions. My cell number is 479-871-2836 and my email is rmholmes@uark.edu.

Thank you,

Renee Holmes

Director of Autism Services

To Whom It May Concern

Re: Richard Nash

Dear Sir or Madame:

Richard is one of the most talented .NET developers I've had the pleasure of working with. Throughout his employment at Arkansas Children's Hospital, Richard has worked on a wide variety of applications ranging from clinical systems to Business/HR systems. He consistently delivers excellent results in terms of product functionality and user satisfaction, and continues to be one of the most valued developers our organization has on staff. Richard's recent transition into the Business/HR side of application development has been nothing short of monumental - he was single-handedly tasked to provide massive system upgrades to a variety of applications that typically would require a large team of developers, and he was able to meet all of his deadlines while simultaneously providing an excellent product.

Richard's work ethic is second-to-none, his skills are as sharp as anyone I've ever worked with, and any employer would be very lucky to utilize his skills.

Justin Mauck

Software Developer – Phoenix Children's Hospital

jmauck@gmail.com